



KARL MAYER

Uzwil, 10.04.2014

Aftersales Service for Sectional Warper Type Supertronic

Dear Sir or Madam

The sectional warper type SUPERTRONIC was built between 1985 and 1997.

We are now confronted with the fact that essential components for the electronic control system of the SUPERTRONIC are no longer available. The problem is that no substitutes are offered on the market. At the moment we have still some of the most important parts available, but the procurement of all the parts is getting complicated each year and it's sometimes impossible to find the required parts.

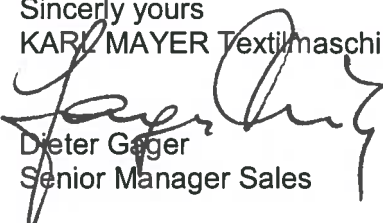
We regret to therefore have to inform you herewith that we are no longer in a position to guarantee full service for the Sectional warper type SUPERTRONIC.

In order not to risk any interruption of your production we strongly recommend taking into consideration a back-up plan.

We are in position to offer you our latest sectional warper models as an exchange.

Our local agents and the regional sales manager are at your disposal to discuss this matter personally at any time to ensure your production.

Sincerely yours
KARL MAYER Textilmaschinen AG



Dieter Gager
Senior Manager Sales



Beat Schnurrenberger
Senior Manager Spare Parts Business