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Oggetto: Advance information on end-of-life announcement for older generation machines of Jakob Müller AG

Ladies and Gentlemen

The longevity of machines manufactured by Jakob Müller AG may be a blessing for our customers. For us as a manufacturer it is however an increasingly difficult task to provide after sales support to our customers' satisfaction at economically justifiable costs.

The search for alternative suppliers and the re-engineering of parts which are no longer available, specifically components of older generation electronic control systems invariably lead to an explosion of spare parts prices which will not be accepted by our customers.

As a consequence we are going to announce to our customers that the service for the following machine types, of which production in most cases was ceased about 20 years ago, will be discontinued by the end of September 2017:

Narrow Fabric Weaving Machines: NB... all types (last deliveries ca. 1998)

NCR, NCS (last deliveries ca. 1984)

NFJM/NFJK with SEC Jacquard (last deliveries ca. 1995)

(please note: NFJM with SEC Jacquard can be retrofitted with an SPE-Jacquard machine)

Warp Crochet Knitting Machines RA, RB, RBJK, RDJMT1/2/3, RD3MT1/2 (last deliveries 1999)

Label Weaving Machines MVC1 with SEC Jacquard (last deliveries ca. 1995)

MBJ1 (last deliveries ca. 1992)

MBJ2 (last deliveries ca. 1995)

Jacquard-Machines SEC-Jacquard, all types (last deliveries ca. 1995)

Warping Machines MW350, 650 (last deliveries ca. 2000)

MW1000 (last deliveries ca. 2002)

R75R, BKBJ, MSM (last deliveries ca. 1996)

This information will be sent out in English, Spanish, German or Chinese by separate newsletter before the end of June 2017 to all customers worldwide. As an additional means of information we will bypack a flyer to every parts shipment over the next few months

In order to allow customers who wish to continue to operate these machines we will offer the opportunity to buy an all-time requirement of the associated spare parts to cover their future operational needs.

These parts can be ordered **until 30th September 2017** at the latest with following restrictions:

Parts which are already obsolete, and for whatever reason cannot be manufactured or procured anymore, will not be re-engineered or re-produced with new tooling etc.

In case such parts are still available from stock we will sell them on a "first come first served" basis.

In your territory there may be customers who will be strongly affected by this decision. We would therefore advise you to contact these customers personally and make them aware of the forthcoming "end-of-life" announcement.

Affected customers should contact our spare parts department (jmf.parts@mueller-frick.com, Tel.: +41 62 865 55 55) as soon as possible in order to purchase parts in sufficient quantity to ensure their all-time requirement.

After the 30th of September 2017 we will no longer provide after sales services for these machines.

If you have any questions regarding this announcement please do not hesitate to contact us at your earliest convenience.

Kind regards

Jakob Müller AG, Frick (Switzerland)

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<http://www.mueller-frick.com>

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